

Accelerate Your Enterprise



SCOTT GOH-DAVIS | 亚太区解决方案首席顾问



OUR MISSION

Unleash the potential of every team

TODAY'S BUSINESS DISRUPTIONS

Competitors

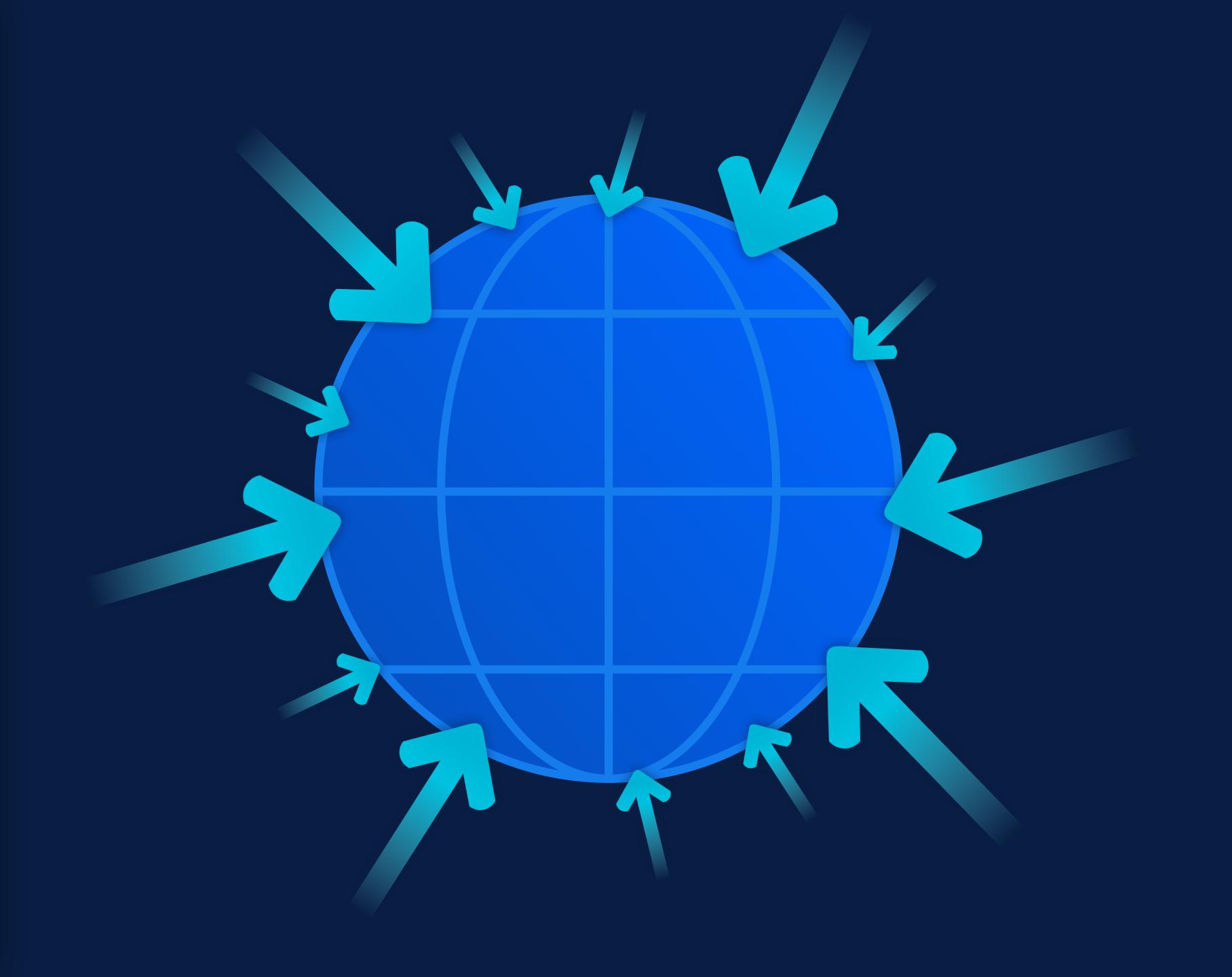
Regulations

New Tech

New Ways of Working

Economic Changes

Political Changes



DEV TEAMS



IT TEAMS



MKTG TEAMS



SUPPORT TEAMS

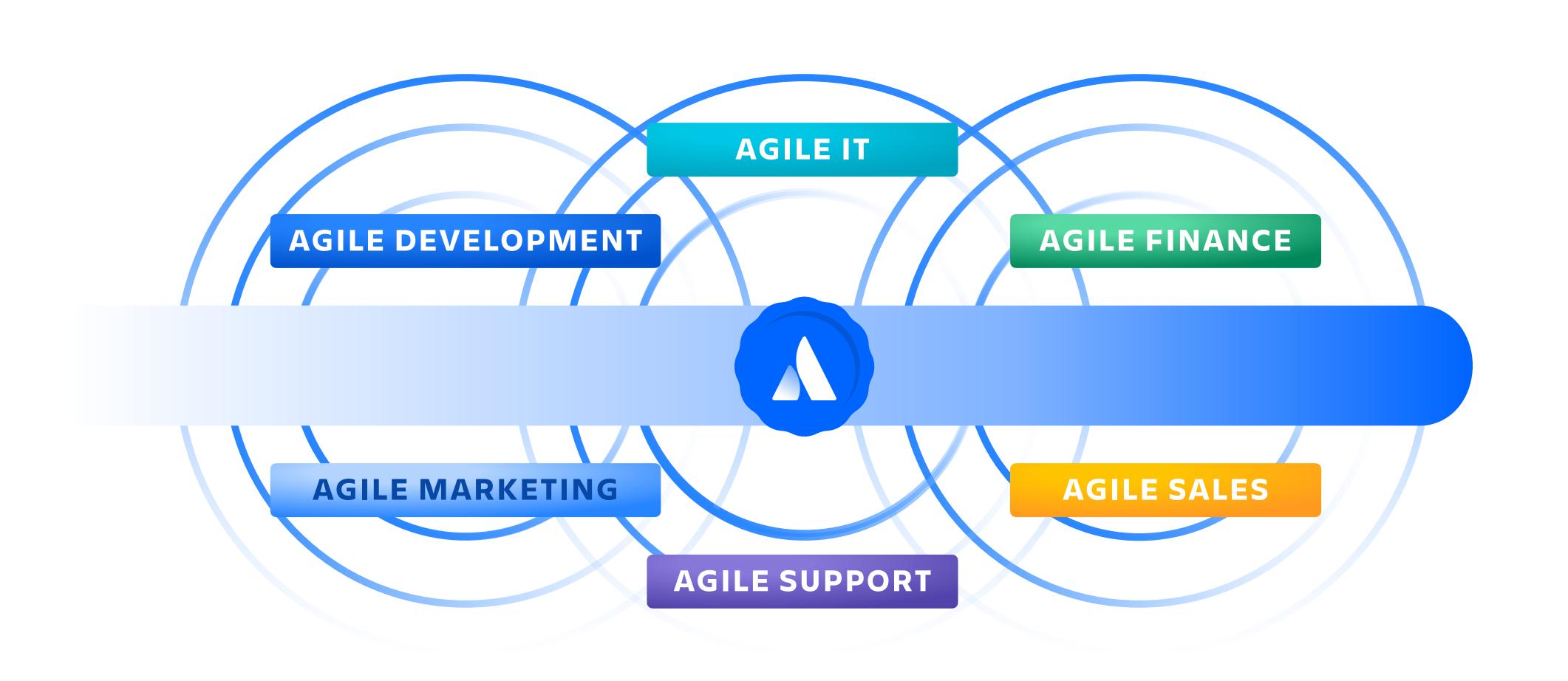


FINANCE TEAMS



SALES TEAMS





SOLUTIONS FOR ALL TEAMS IN AN ORG







SOLUTIONS FOR ALL TEAMS IN AN ORG







Jira Align Bitbucket Jira Service Desk Opsgenie Statuspage Confluence







ADMIN CONTROLS, **USER MNGMNT**



SCALE, PERFORMANCE, & AVAILABILITY



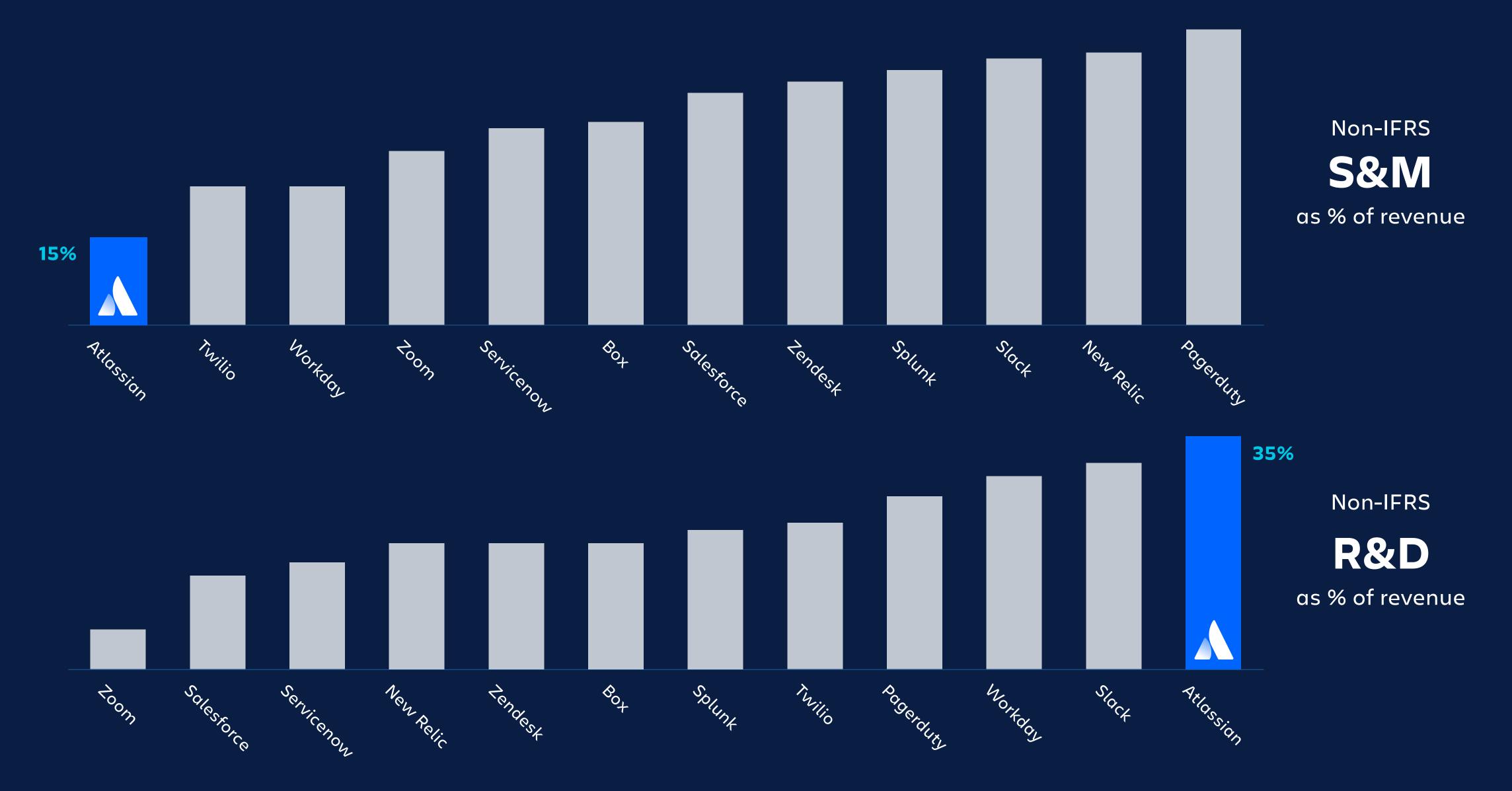
APPS & **EXTENSIBILITY**

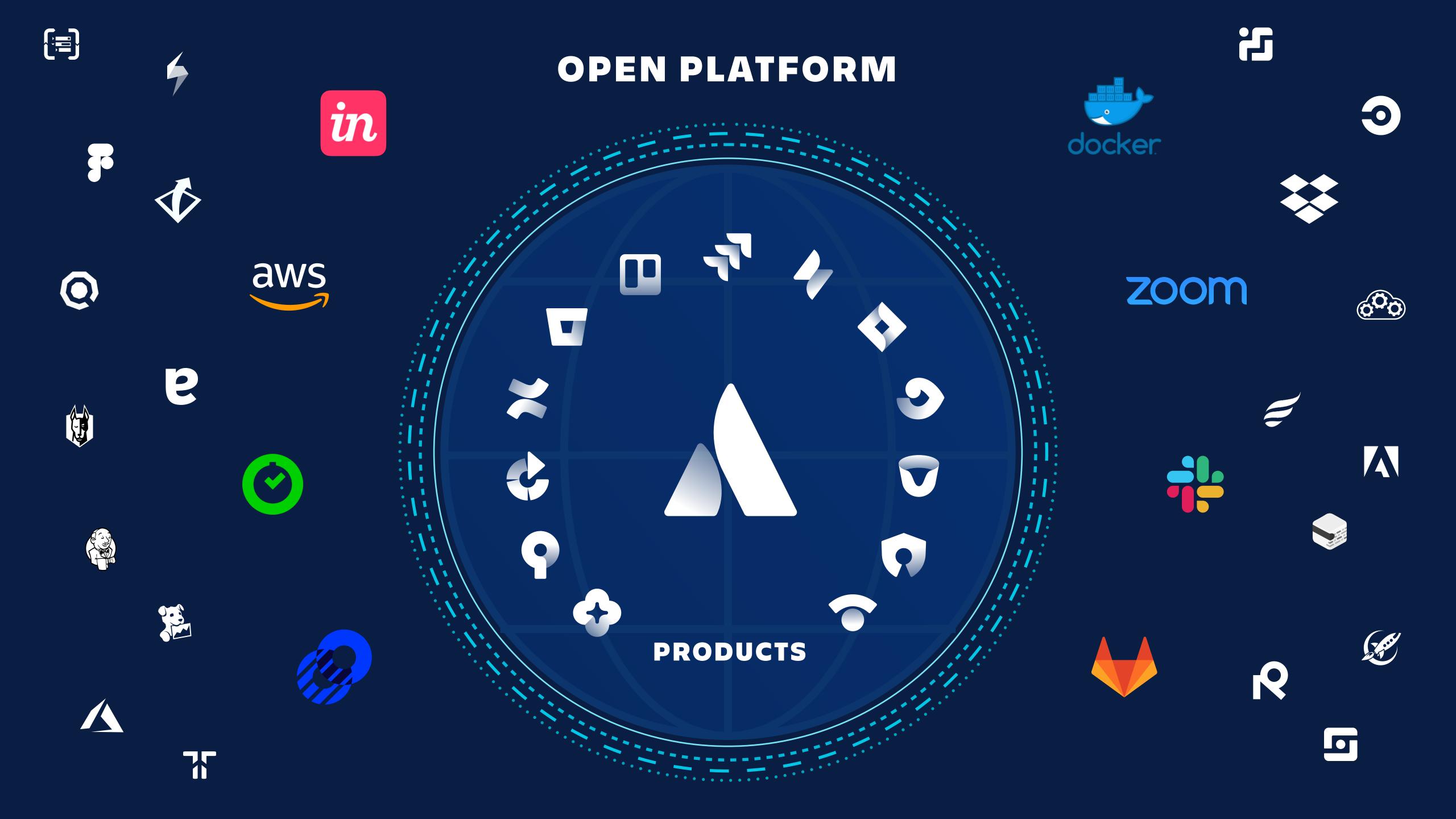




ENTERPRISE SERVICES, SUPPORT, & MIGRATION

OUR DIFFERENTIATED MODEL







ATLASSIAN SOLUTION PARTNERS



SOLUTION
ARCHITECTS



TAILORED SUPPORT 24-7-365



ATLASSIAN UNIVERSITY.



THE ATLASSIAN COMMUNITY

DEPLOYMENT OPTIONS



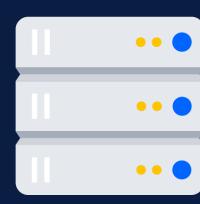
ATLASSIAN MANAGED

Continuous innovation

Built-in platform security & compliance

Faster setup and no maintenance

Financially-backed uptime SLAs



Data Center

SELF-MANAGED

Infrastructure of your choice

Data management, security, & compliance

Upgrades and deployments

Uptime and performance



Agile

DISCOVER PLAN TRACK

X Confluence

Unstructured collaboration and documentation

■ Trello

Ideation and flexible work management

Jira Software

Agile work management and value delivery ■ Jira Align

Enterprise value delivery and outcome management (OKRs)



Faster time-to-value

Jira is the foundation for empowering enterprise agility with a balance between autonomy and coordination.

0

Increased visibility

Jira Align connects the work happening in agile teams to the bigger picture of investments, strategy and business outcomes.



Dev + Ops that flow

Atlassian combines data and insights across our tools and 3rd parties to help you deliver better outcomes faster and continuously improve.







CONTEXTUAL INSIGHTS

Get actionable insights

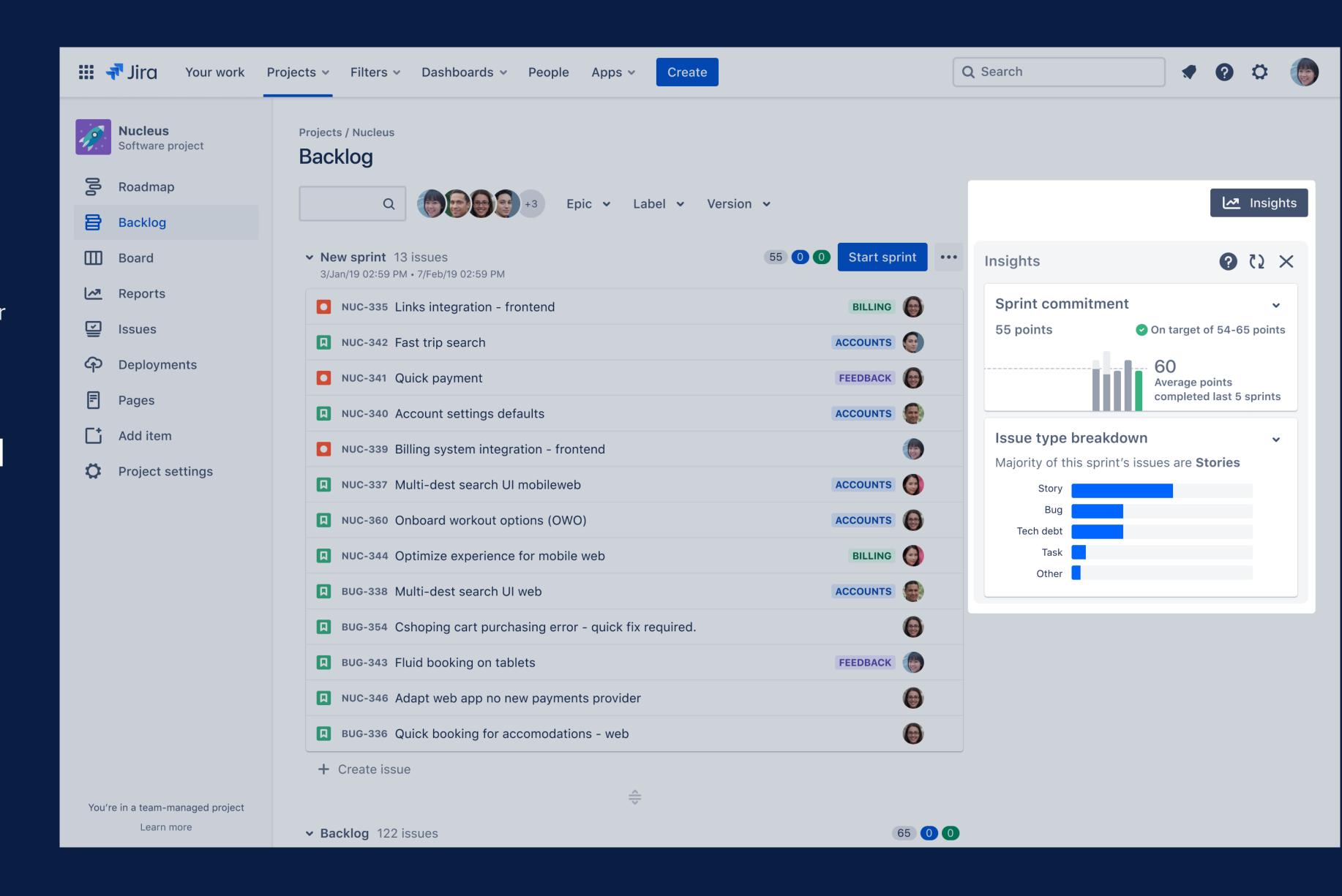
Surface relevant data about your team's plans and progress at the right time and place

Move work forward

Identify blockers and get to a resolution faster.

Continuously improve

Empower your team to easily track progress and improve based on data









CONTEXTUAL INSIGHTS

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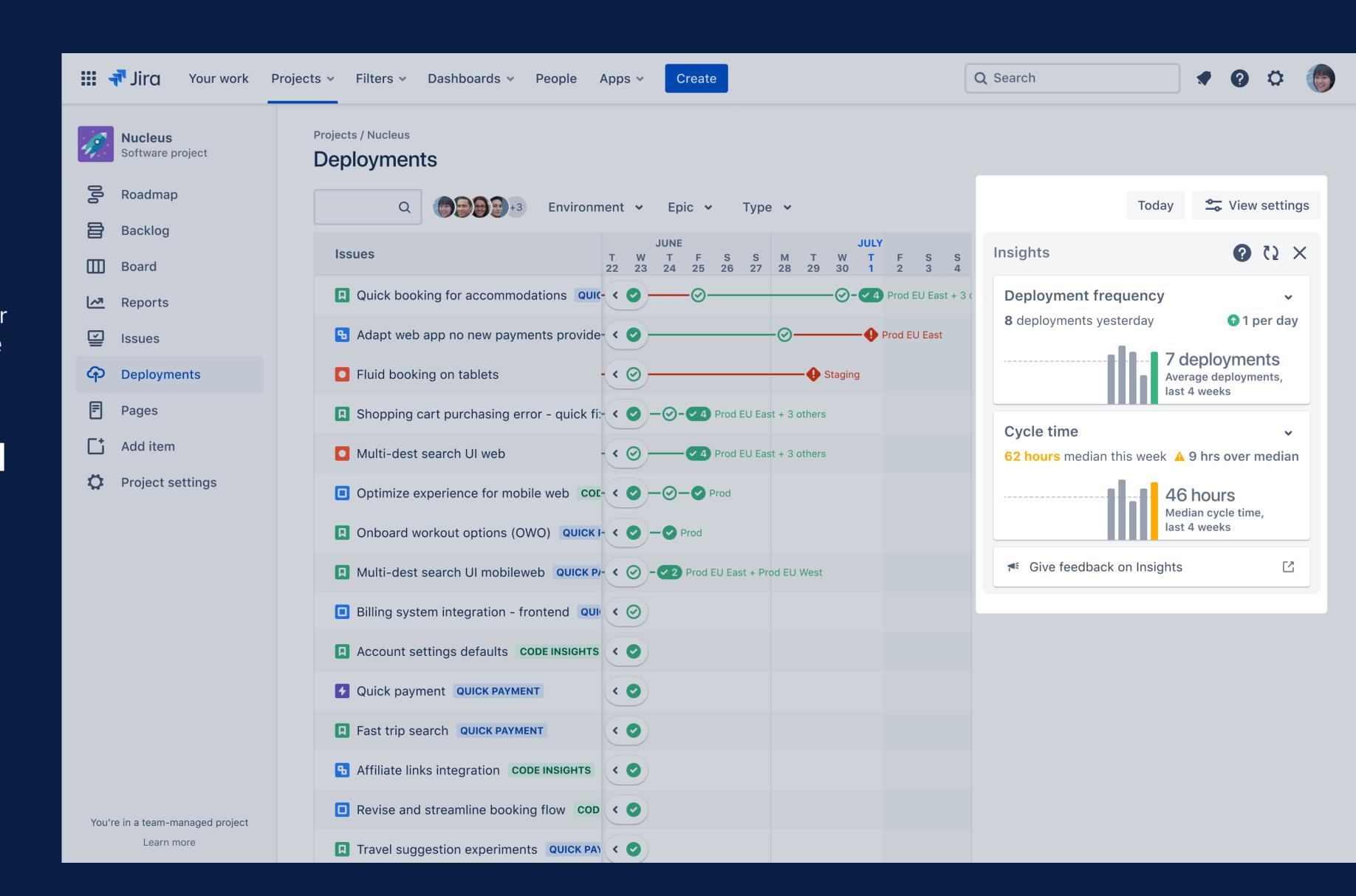
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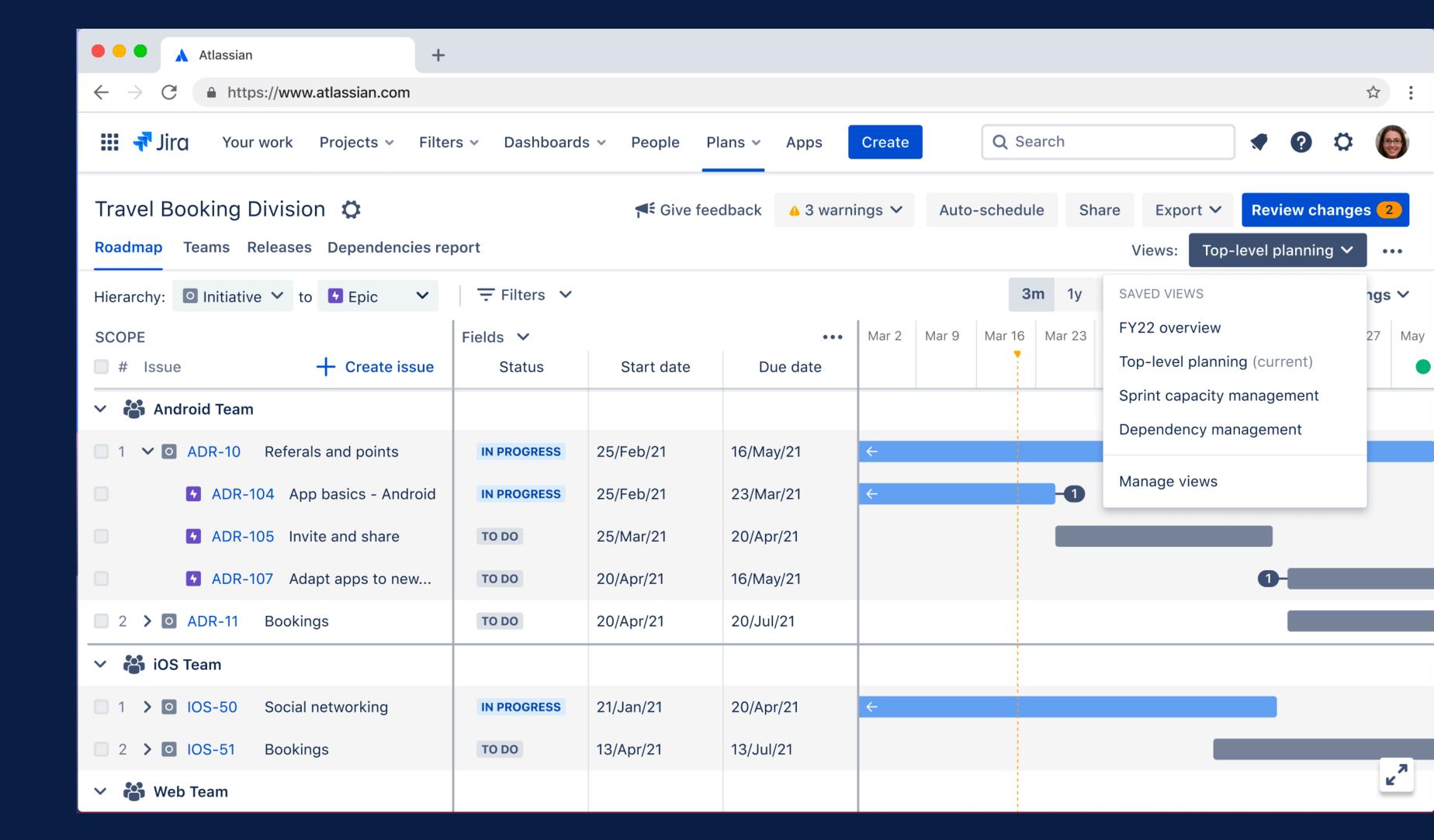
NEW IN ADVANCED ROADMAPS

Visualize dependencies

Get ahead of dependencies across your org with the dependency map

Communicate better

Share specific views of your roadmap or embed a live roadmap into Confluence to add additional context





DISCOVER

PLAN

TRACK



Faster time-to-value

Available now

- "Code in Jira" to help drive Git based status updates for GitHub and GitLab
- Workflow Editor + Map Multiple Statuses per Column in team-managed projects
- Jira Template Library
- Faster Jira Software experience
- Workflows in team-managed projects
- Find important work & updates faster on mobile app

Upcoming

- Improved OKR experience | Jira Align **Q1 2023**
- Flexible naming of epics **2023**
- Custom Hierarchies | Jira Align Q2-Q3 2023



Increased visibility

Available now

- Contextual insights: DevOps Metrics
- Improvements to plan sharing
- Vary your team's future sprint capacity
- Issue linking for remote JSW sites in the new Jira issue view
- Insights on scrum boards and backlogs
- Financials 2.0 | Jira Align
- Parallel sprint support in team-managed projects
- Required field support for team-managed projects

Upcoming

- Consolidated search for Jira Q1-Q3 2023
- Improved Navigation | Jira Align **Q1-Q2 2023**
- Feature forecast by team | Jira Align **Q2 2023**



DevOps

Available now

- Advanced Roadmaps for Jira Software
- Advanced Roadmaps Confluence Macro
- Advanced Roadmaps planning enhancements
- Advanced user permissions
- Improved API 2.0 coverage

DevOps

CODE RELEASE MONITOR

OPERATE

Bitbucket

Git code collaboration and CI/CD

Jira Software

Agile work management and value delivery Opsgenie

Incident alerting and response

Statuspage

Incident alerting and response



Faster time-to-value

Open by default, but great together. With Atlassian, teams can accelerate time to value while reducing risk.



Increased visibility

With Jira as the backbone and source of truth for DevOps, we abstract the complexity of making a diverse tool chain feel like an all-in-one.



Dev + Ops that flow

Atlassian customers will reduce cycle time through automation and insights.



Accelerate velocity and improve quality

Building exceptional software requires the best tools for the job. Atlassian Open DevOps enables organizations to use the tools they need to deliver better software, faster.

Empower your teams with aligned autonomy

Open DevOps gives dev teams the ability to use the tools that enable them to do their best work while staying aligned to the organization.



Cloud

DevOps

CODE

RELEASE

MONITOR

OPERATE



Faster time-to-value

Available now

- -Compass beta
- -Manage Jira issues inside Bitbucket
- -New code insights on the Jira board

Upcoming

- Bitbucket Project-level permissions **Q1 2023**
- Bitbucket Project-level branch restrictions **Q1 2023**
- (EAP) Bitbucket user provisioning via Atlassian Admin **Q2 2023**



Increased visibility

Available now

- Compass beta
- -Toolchain page in Jira Software
- -PR activity feed in the code tab
- -Feature flag integrations in Jira Software's release panel
- Admin controls for workspace invitations in Bitbucket
- Bitbucket Audit logs via Atlassian Access

Upcoming

-Release panel revamp w/ new software delivery best Practices **Q12023**



Dev + Ops that flow

Available now

- Compass beta
- Bitbucket Pipelines Linux, MacOS & Windows runners
- Docker Buildkit support in Bitbucket Pipelines
- Automate change management with Bitbucket Pipelines and JSM
- Enhanced Bitbucket-Snyk integration

Upcoming

- Reusable CI workflows **Q2 2023**
- Autoscale self-hosted runners in Kubernetes **Q3-Q4 2023**



MONITOR

OPERATE

SUPPORT

Jira Service Management

IT service management Confluence*

Knowledge management Statuspage

Incident communication Halp*

Conversational ticketing



Deliver value fast

Empowers teams to deliver value fast.



Make work visible

Provides an open, collaborative platform that brings visibility to work.



Accelerate Dev + Ops + Business workflows

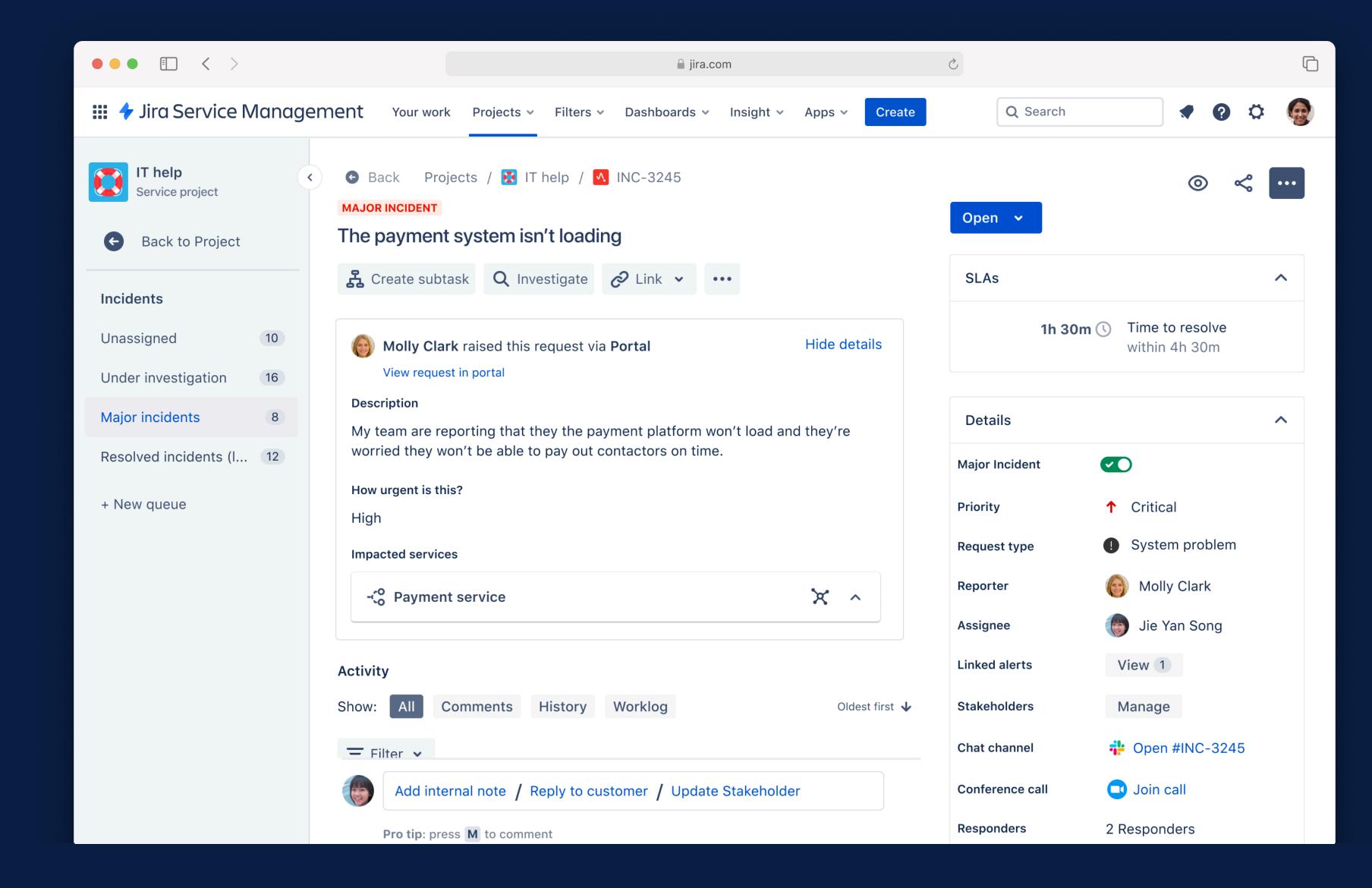
Accelerates the flow of work between IT, Dev, and business teams.

MODERN
INCIDENT
MANAGEMENT

Collaborative incident response

Intelligent incident investigation

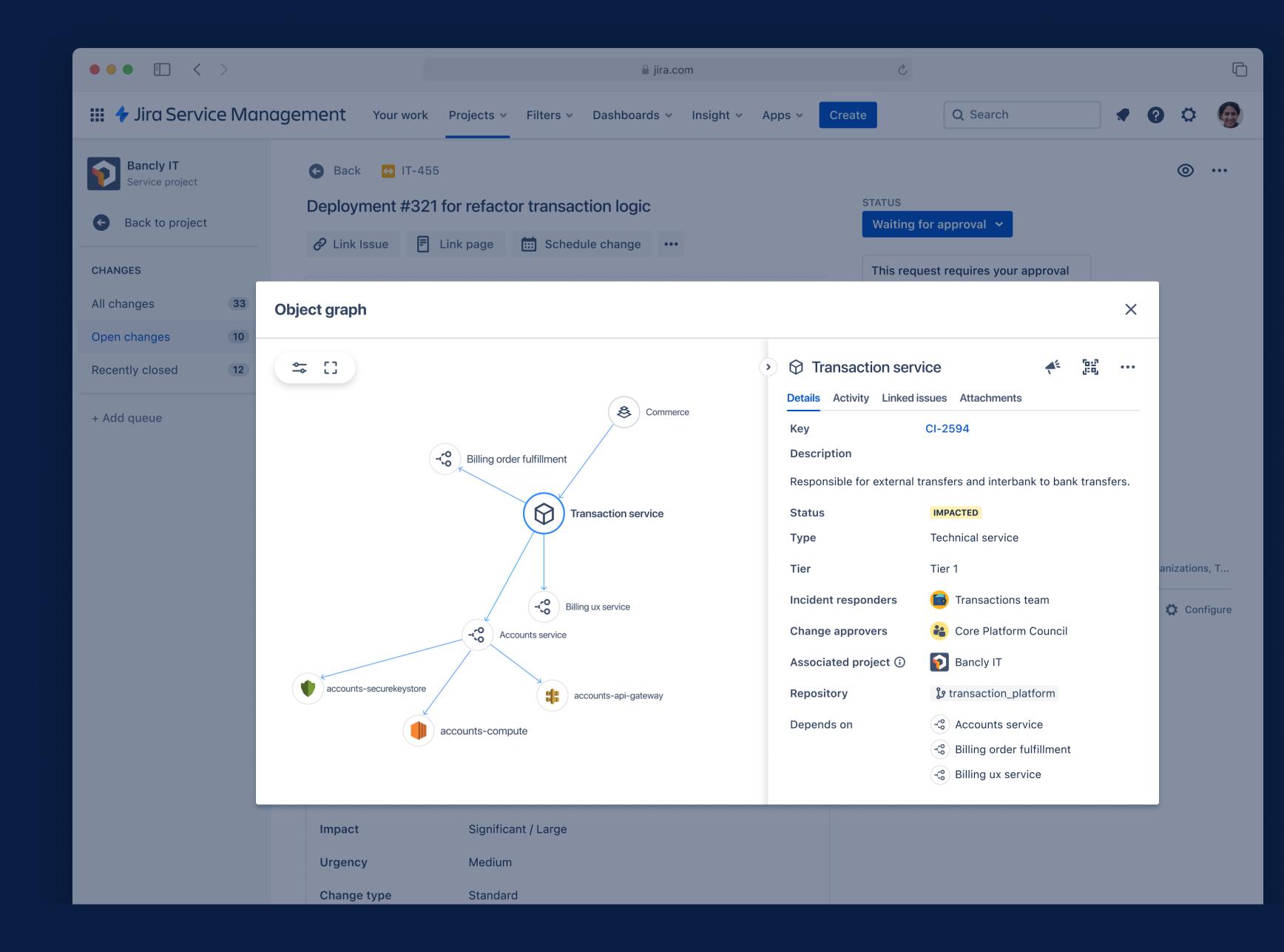
Automated Runbooks



DYNAMIC SERVICE & ASSET MGMT

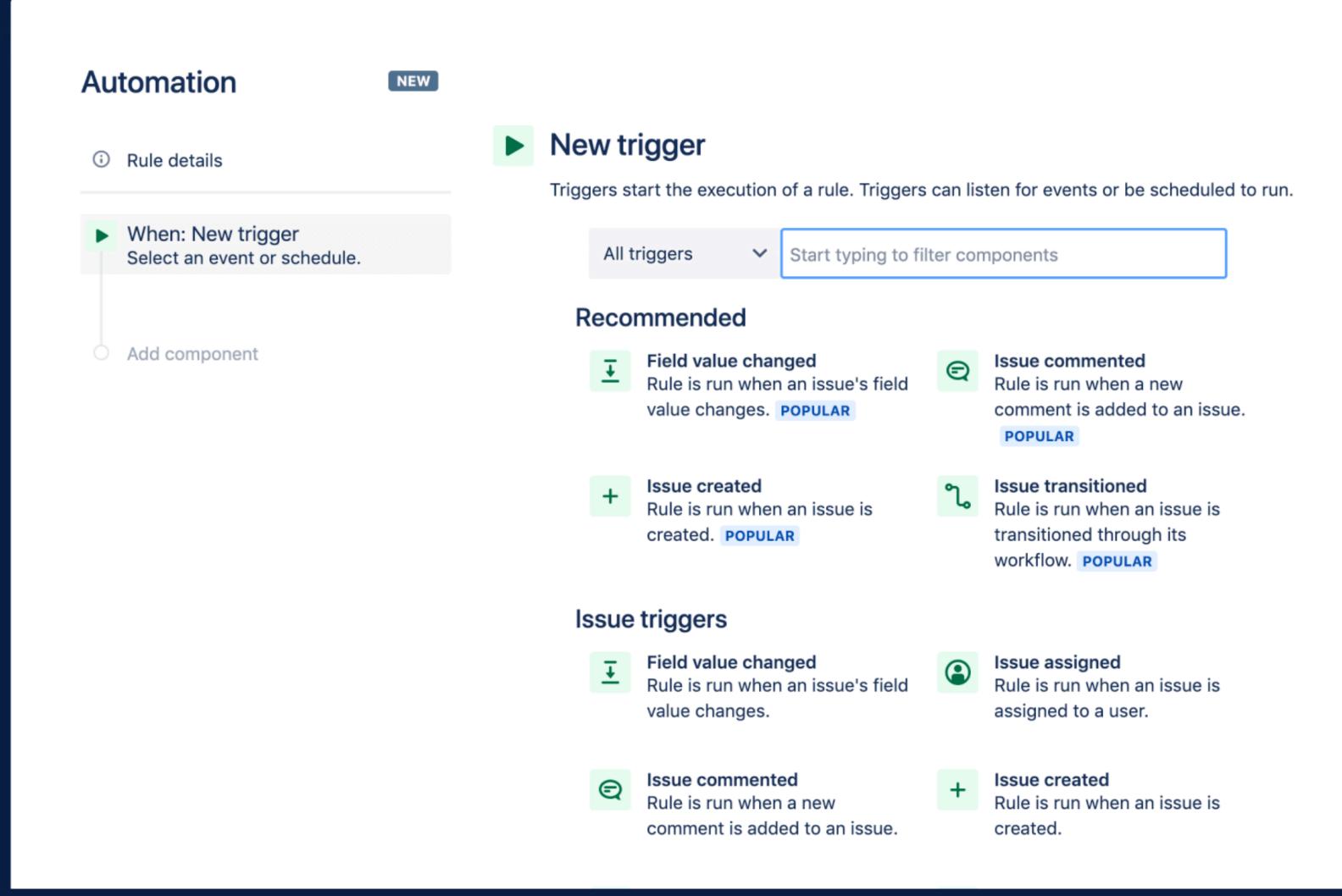
Single source of truth across dev and infrastructure

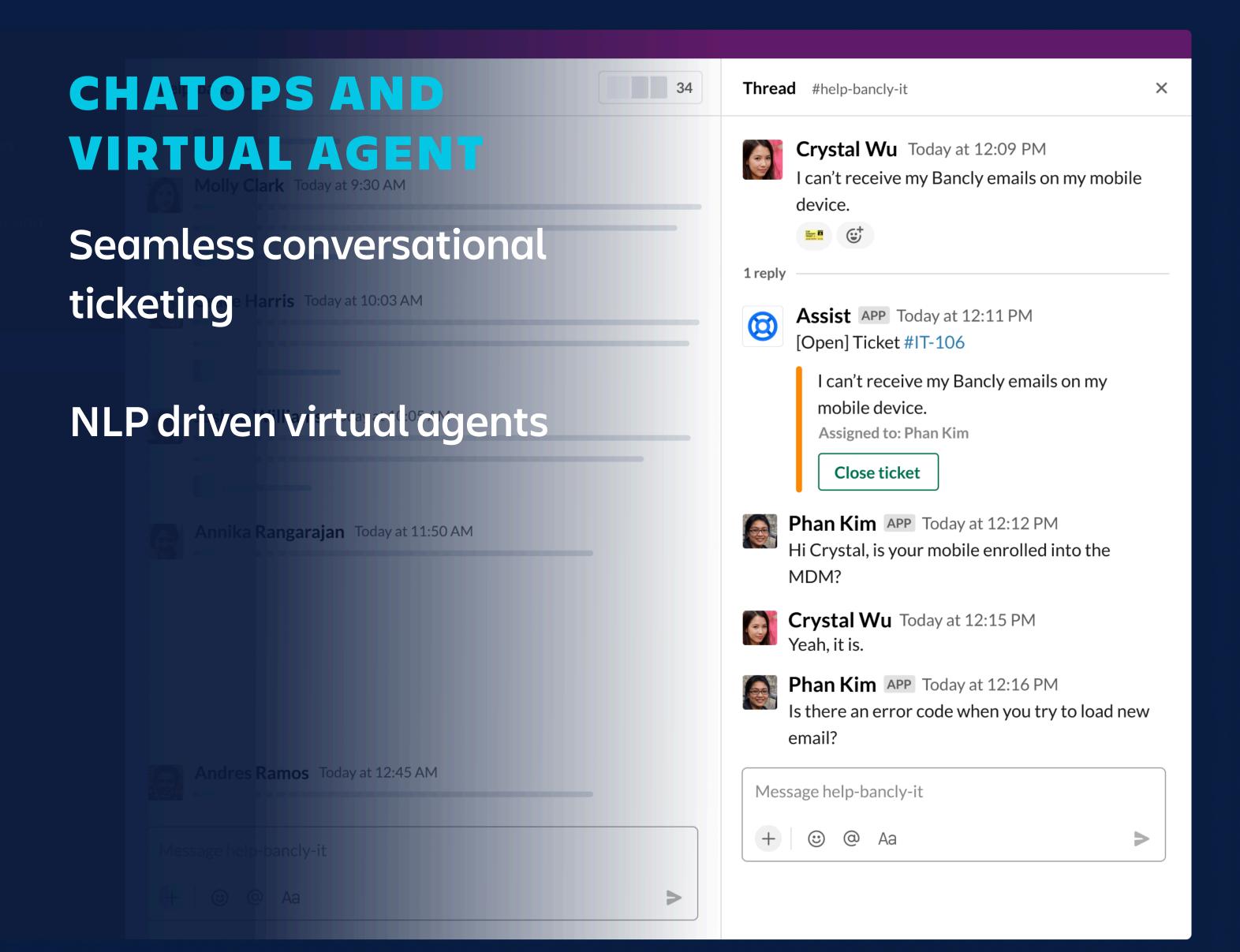
Flexibility to support any type of object from any team

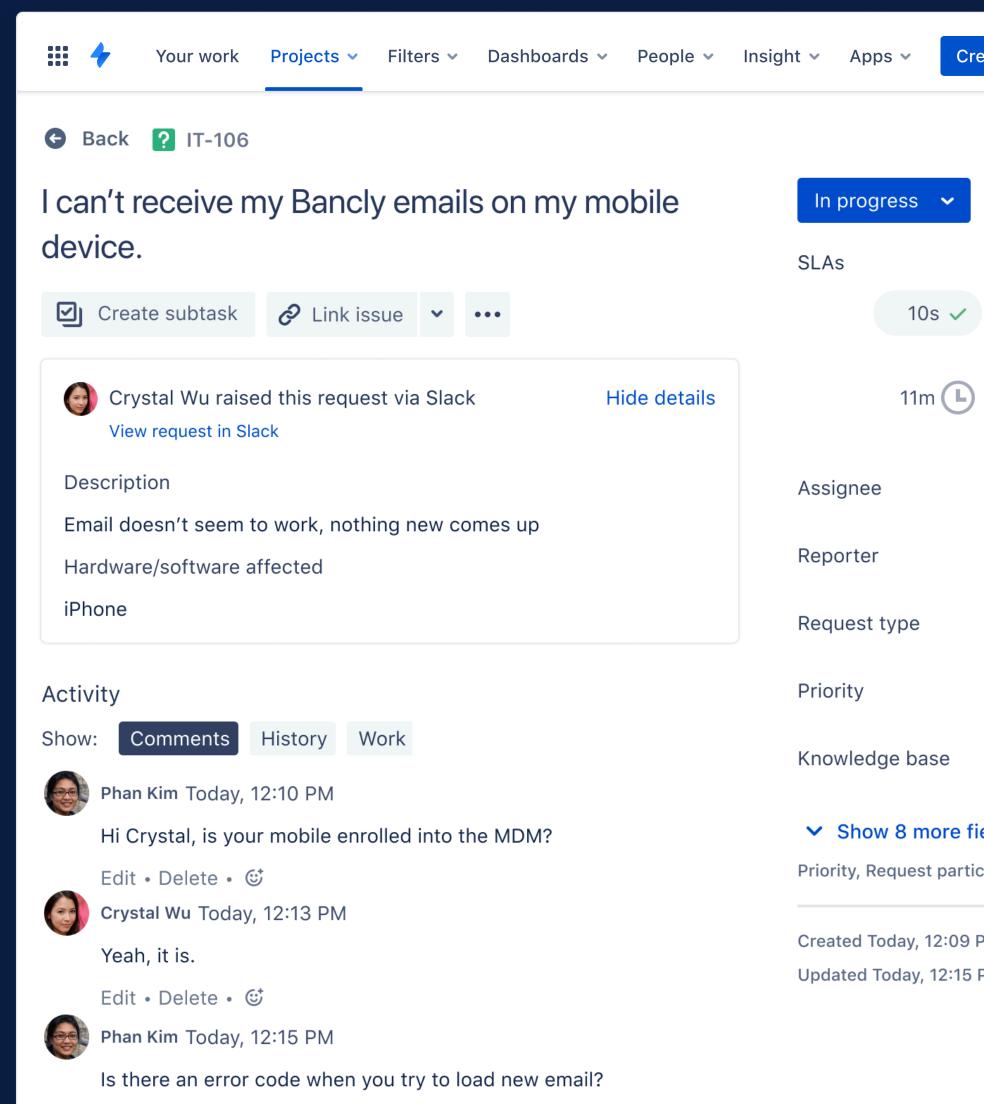


NO CODE AUTOMATION & ORCHESTRATION

Orchestrate with
Atlassian and 3rd party
options





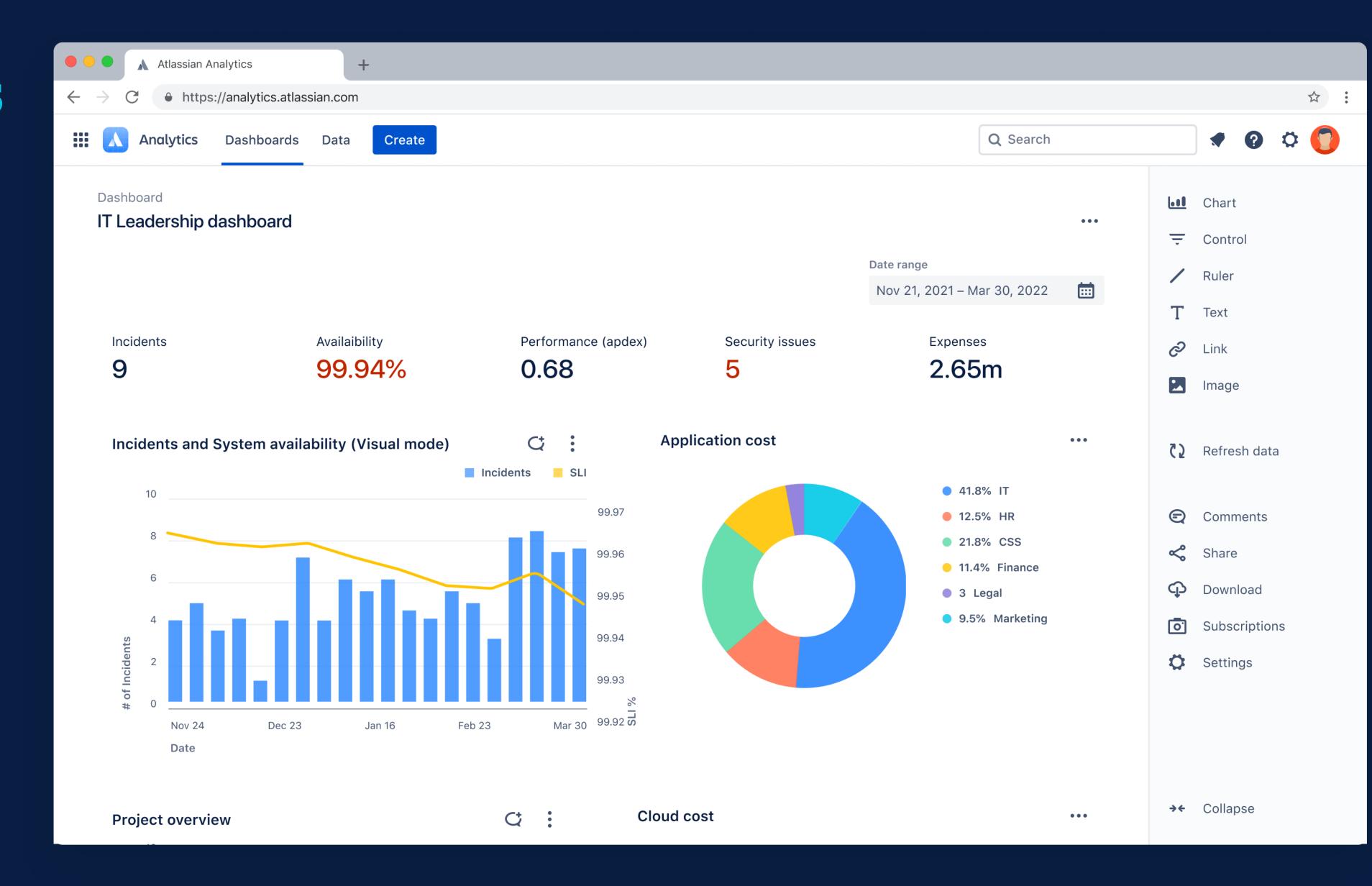


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DATA ANALYTICS & BUSINESS MGMT

Data analytics and visualisation

Value stream management





MONITOR

OPERATE

SUPPORT



Enterprise Readiness

Available now

- Domain based allow list for External Customers
- Opsgenie: Disaster recovery 2.0, Domain unification, & HIPAA Compliance
- Identity: Identify customer orgs by domain
- Direct access to attachments via email
- HIPPA (Phase 1): Safe customer notifications
- Project archiving and trash support
- Jira Service Management Migration Tool
 - Cloud: Project by project
- DMARC Compliance

Upcoming

- Support for licenses up to 20K agents Q4 2022-Q1
 2023
- HIPAA (Phase 2): Actively notify admins during notification creation **Q4 2022**
- Cloud to Cloud site migration **H1 2023**



Service & Support

Available now

- Advancements in configurable dashboards and reports (EAP)
- Forms: Automation & Harmonized with Request
 Types
- Native knowledge base powered by Confluence
- Advanced conversational ticketing with Slack (Halp)
- Service portal configuration

Upcoming

- Advanced approvals **Q3 2022**
- Advanced reporting & analytics **Q4 2022**
- Virtual agent (EAP) **Q4 2022**
- Forms: API, Support for multiple attachments, and access Insight fields **Q1-Q2 2023**
- Multi-source approvals **Q4 2022**
- Improved customer sign-up experience on the Portal **Q4 2022**



Operations

Available now

- Reporting on configuration items and assets
- ChatOps integration for incident mgmt.
- Change: Improved risk assessment
- Work categories
- Post-incident reviews
- Duplicate request type
- Mobile app support for Insight
- Insight schema export and import
- Change Calendar
- Enhanced Insight capabilities (attachments, QR code generation, and comments)

Upcoming

- Enhanced risk assessments **Q4 2022-Q1 2023**
- Improved post-incident reviews **Q3 2022**
- ChatOps integration for change mgmt. **H1 2023**
- Incorporate Opsgenie actions capabilities into JSM H1
 2023
- Incorporate Opsgenie rules capabilities into JSM H1
 2023

SOLUTIONS FOR ALL TEAMS IN AN ORG







What about teams who JWORK/Ork Wiftenentment

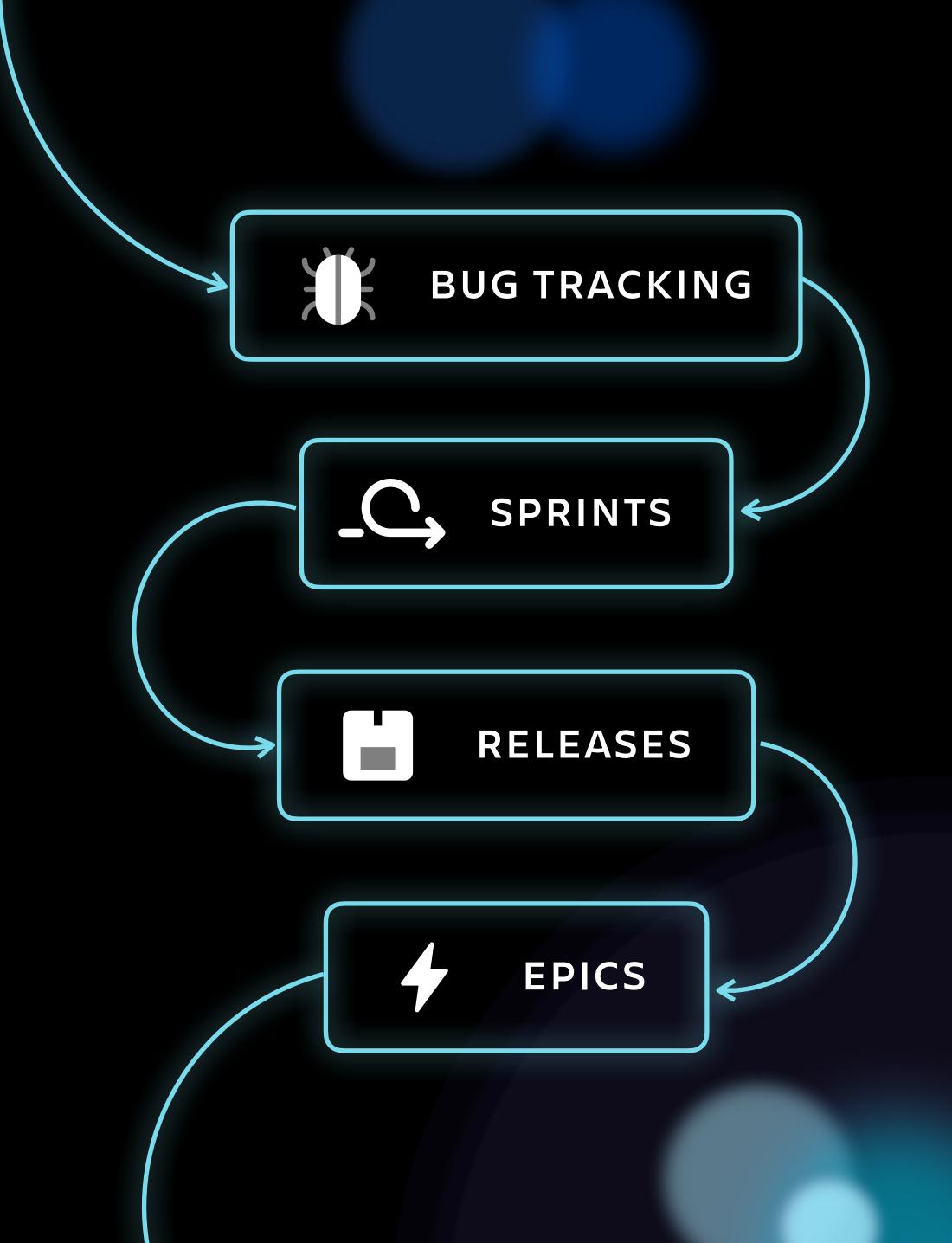
Sales enablement projects

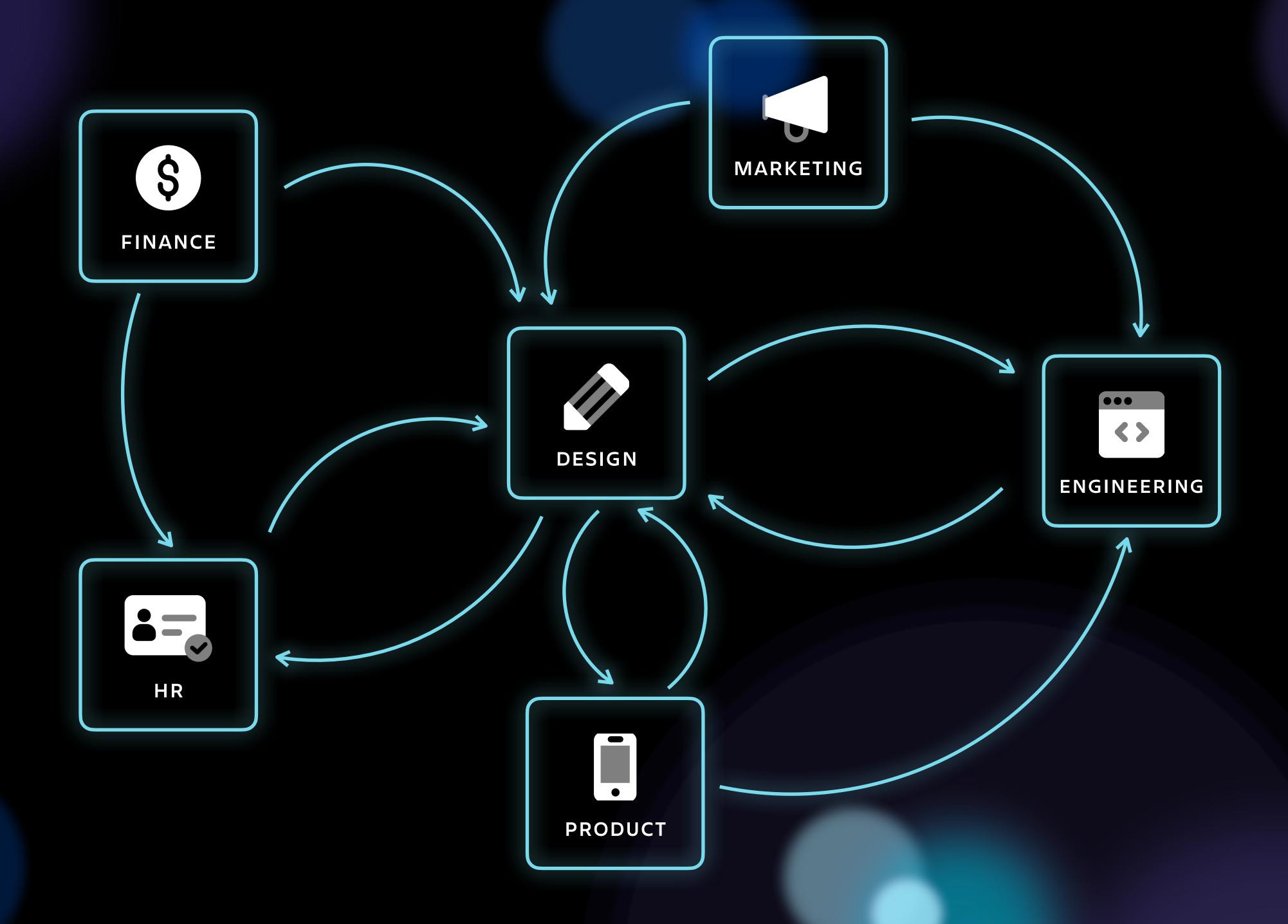
Recurring webinars

Legal approval

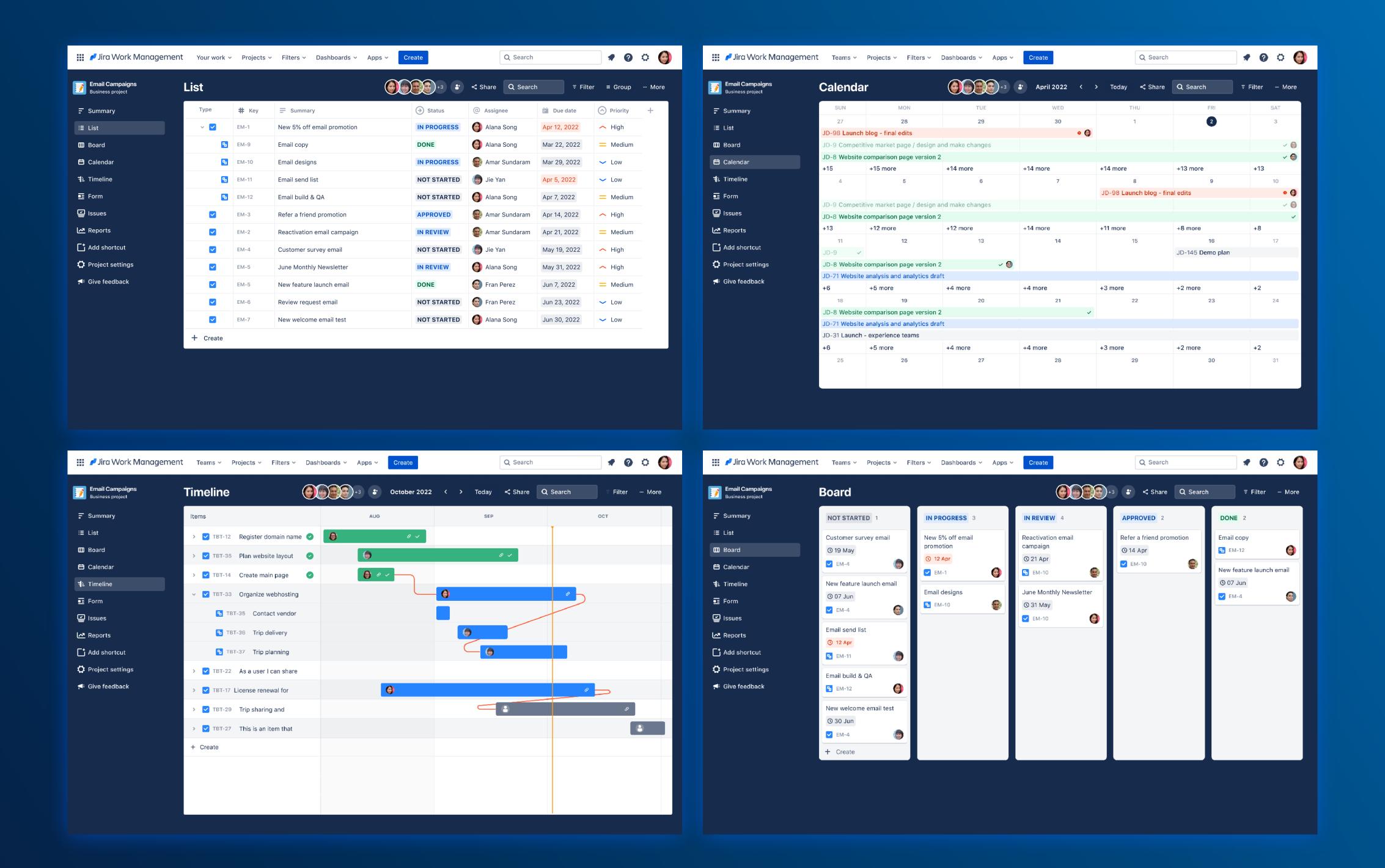
HR onboarding

Financial budgeting



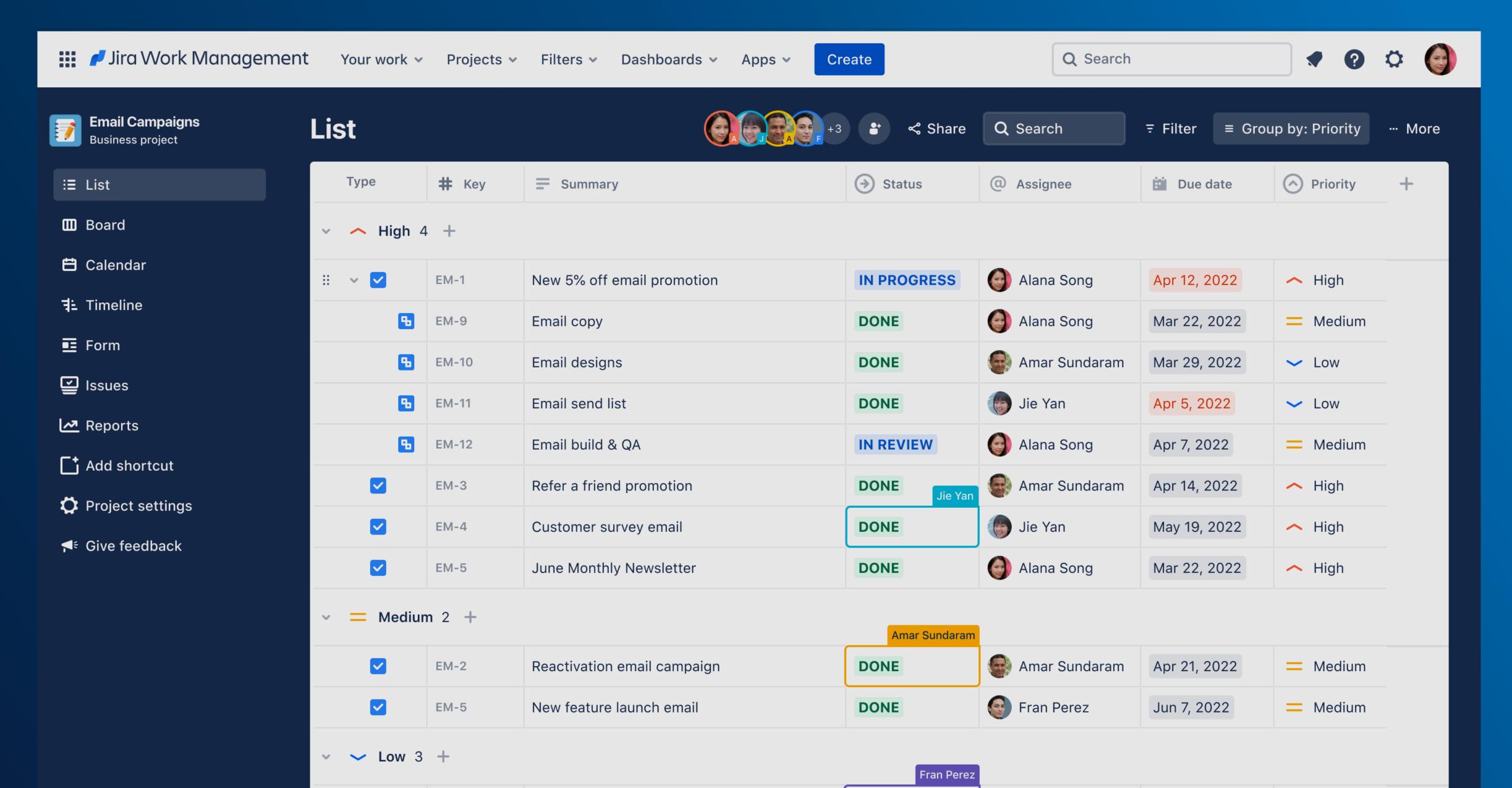


Jira Work Management





Multi-player mode



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